

When I perform the 'Windows Media® Player Security Upgrade' I get an error message.

The error message received can often be resolved by resetting the Digital Rights Management (DRM) component of Windows Media Player using the following steps.

1. Open the 'Control Panel'.
2. Open 'Folder Options' and select the 'View' tab.
3. Select 'Show hidden files and folders'.
4. Uncheck 'Hide protected operating system files'.
5. In the warning message you receive, click 'Yes'.
6. Click 'OK'.
7. Close the Control Panel
8. Rename the DRM folder to DRM.old.
It can be found at C:\Documents and Settings\All Users\ DRM
9. Close this window and open OverDrive Media Console.
10. Go to "Tools > Windows Media Player Security Upgrade".

Once you have completed the security upgrade please try downloading another OverDrive WMA Audiobook.