

I was prompted to perform a 'Windows Media® Player Security Upgrade'. What is this, and how do I complete this process?

If you have not previously performed the security upgrade, the first time that you attempt to download DRM-protected content, OverDrive Media Console checks to see if you need to complete the security upgrade. If a security upgrade is needed, a message is displayed notifying you that in order to download and play DRM-protected content, you must first upgrade the security of your Windows Media Player. Follow the instructions provided in the message to complete the security update.

Alternatively, you may complete the security upgrade at any time. Complete the security upgrade as follows...

If you have Windows Media Player 11 (or newer)...

1. While connected to the Internet, open OverDrive Media Console.
2. Go to *Tools > Windows Media Player Security Upgrade*.
A dialog box is displayed, notifying you that your Windows Media Player requires a security upgrade to play DRM-protected content.
3. Click 'OK' in the dialog box.
Windows Media Player opens and the 'Windows Media Player' dialog box is displayed.
4. Click 'Upgrade' to download and install the required security component.
Windows Media Player indicates that it is 'Connecting to server...'. Once connected, the security component is downloaded and installed. Windows Media Player indicates that the security component was upgraded successfully.
5. Click the 'Close' button in the 'Windows Media Player' dialog box.
The 'Media Usage Rights Acquisition' dialog box is displayed.
6. Click the 'Play' button in the 'Media Usage Rights Acquisition' dialog box to complete the upgrade.
Windows Media Player plays a brief file, confirming that you have completed the upgrade.
7. Click the 'Cancel' button to close the 'Media Rights Usage Acquisition' dialog box. If desired, you can also close Windows Media Player at this time.
8. You have successfully completed the Windows Media Player Security Upgrade.